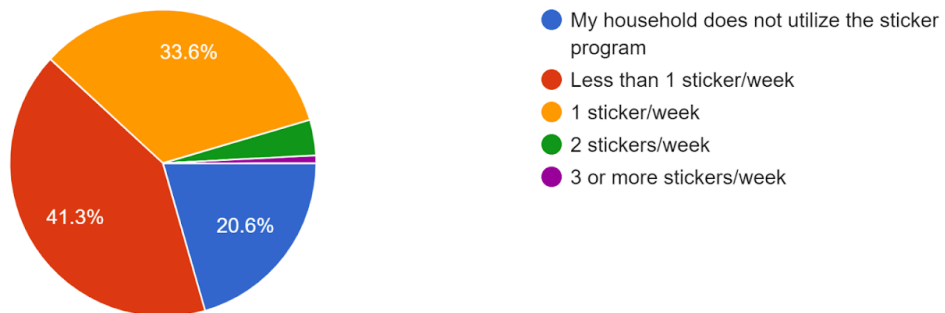


Woodridge Refuse, Recycling, and Yard Waste Survey Results

Section 1: Household Usage, Refuse Services

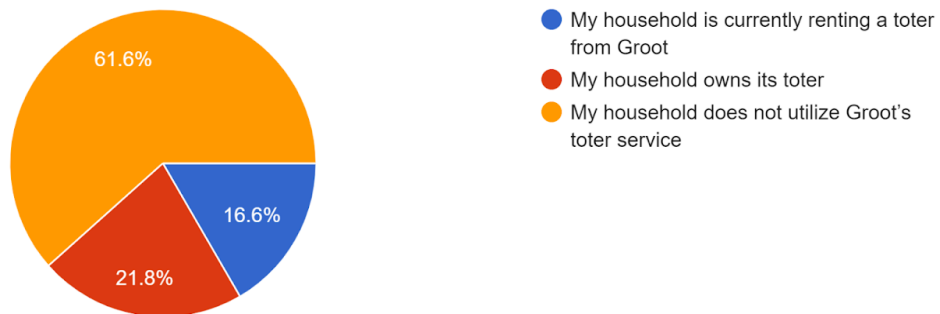
Approximately how many stickers does your household use for garbage/refuse only (not including yard waste)?

2,082 responses



Which statement best describes your household?

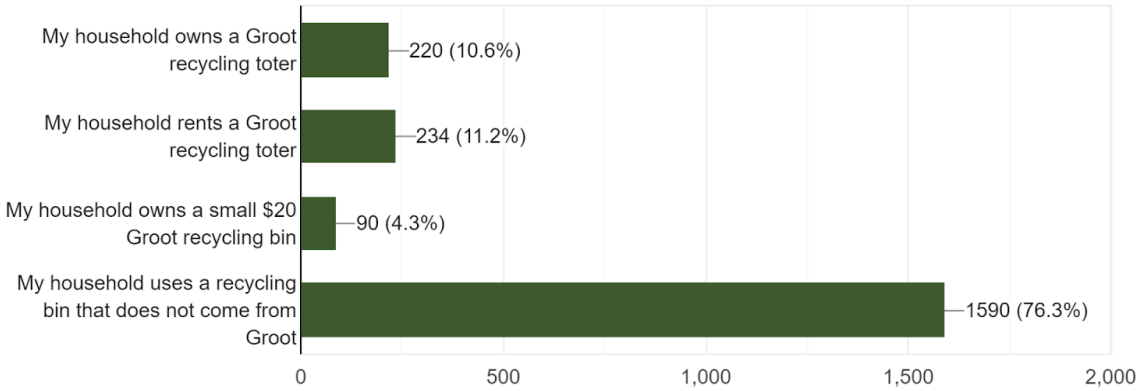
2,077 responses



Section 1: Household Usage, Recycling Services

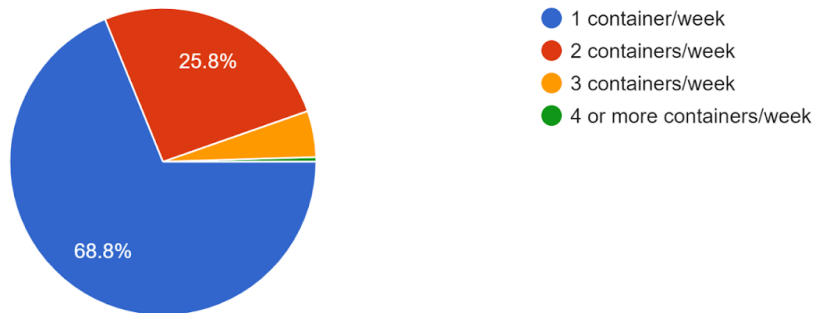
Which statement(s) best describes your household? (select all that apply)

2,083 responses



On average, how many recycling containers does your household put out for collection?

2,077 responses



Section 1: Household Usage, Yard Waste Services

Approximately how many stickers does your household use on yard waste only (not including garbage) from April 1- December 15?

2,079 responses



Does your household utilize the free 4 weeks of bagged leaf pick-up in November?

2,083 responses



Section 2: Household Input on Program Priorities

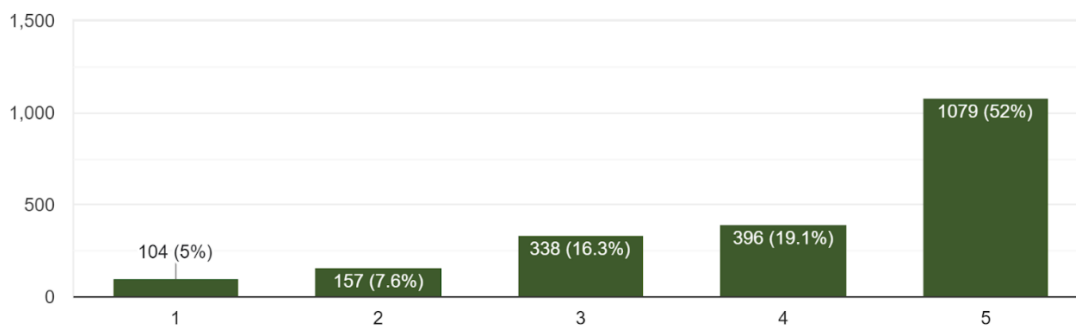
The following questions will be used to understand what Village of Woodridge residents prioritize when it comes to garbage/refuse, recycling, and yard waste. Responses to these questions will help the Village understand what improvements can be made to the program in the future.

How strongly do you agree or disagree with the following statements?

1. **Strongly Disagree**
2. **Disagree**
3. **Neither Agree nor Disagree**
4. **Agree**
5. **Strongly Agree**

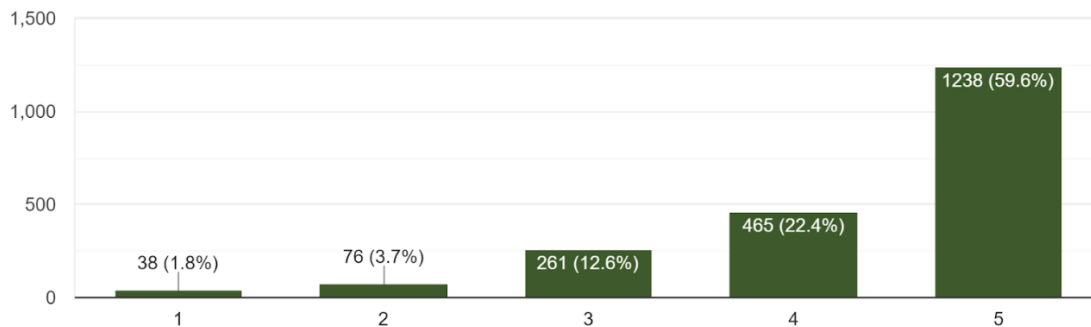
Cost is more important than the type of service (sticker vs toter).

2,074 responses



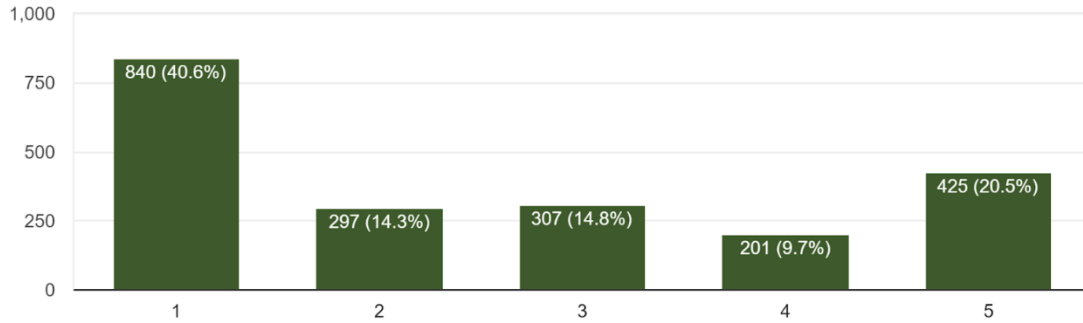
The ability to control our costs is my household's most important priority.

2,078 responses



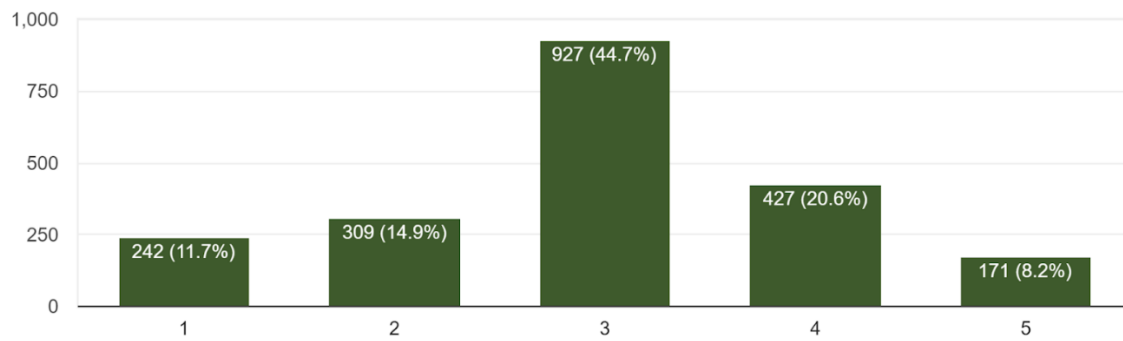
If the sticker program on average was more expensive than the toter service, my household would still choose to stay with the sticker program.

2,070 responses



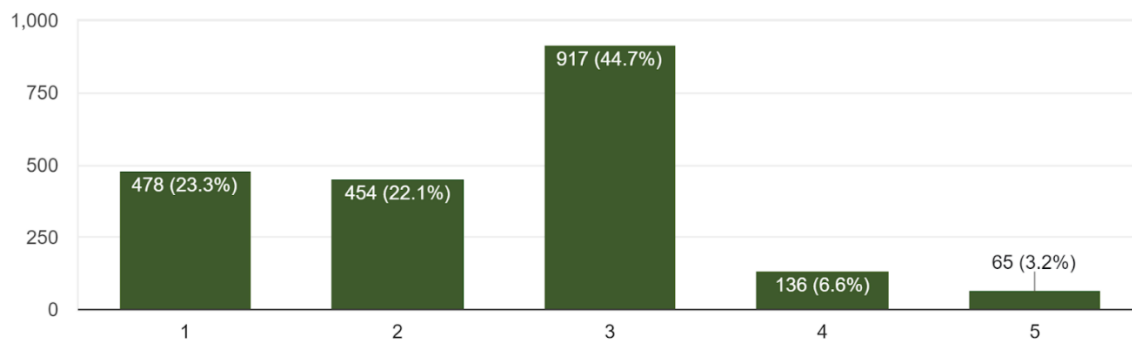
The quality of service is more important to me than the cost of the service.

2,076 responses



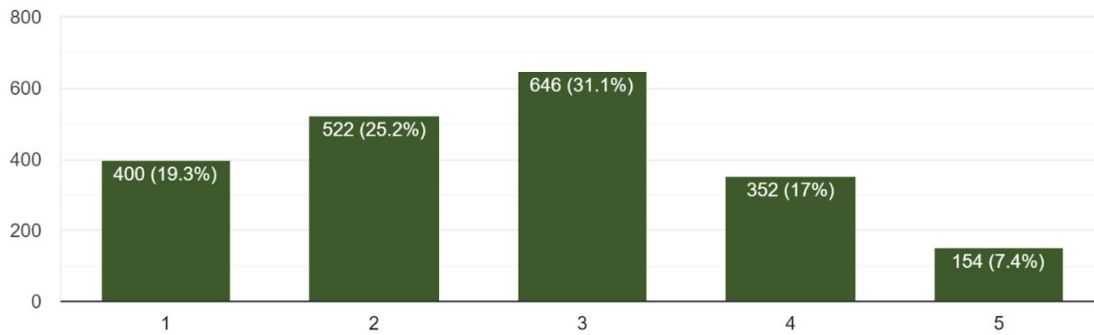
Current toter prices (monthly subscription program) are appropriately priced.

2,050 responses



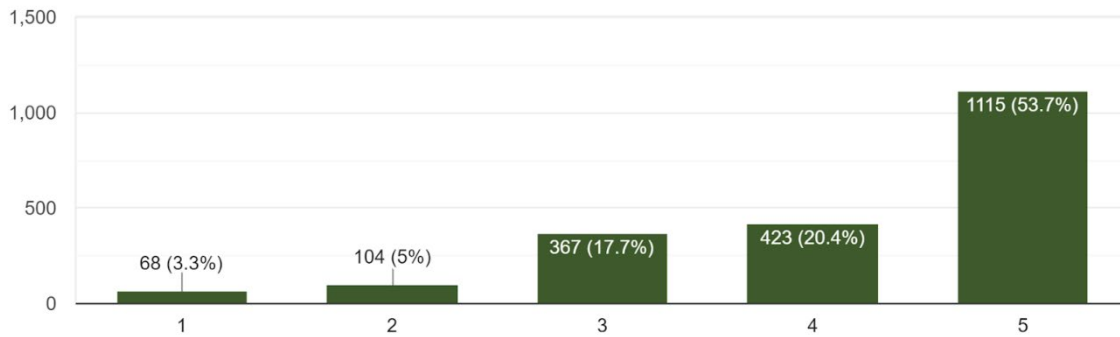
Current stickers prices are appropriately priced.

2,074 responses



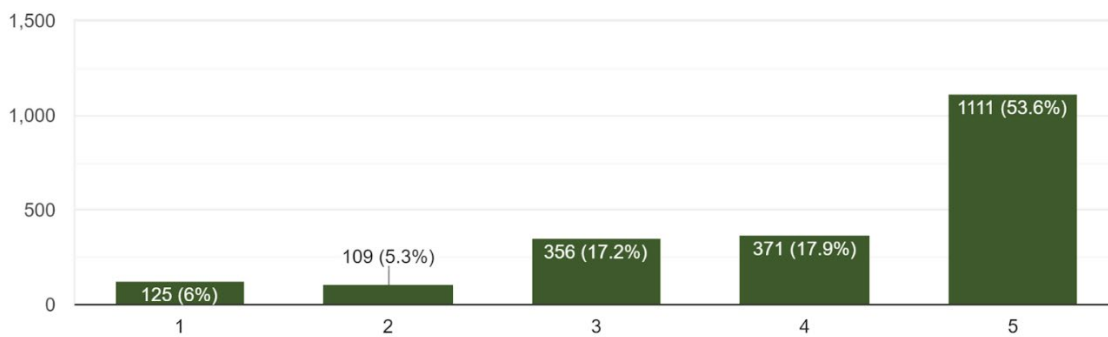
It is important to my household that containers have lids to prevent littering.

2,077 responses



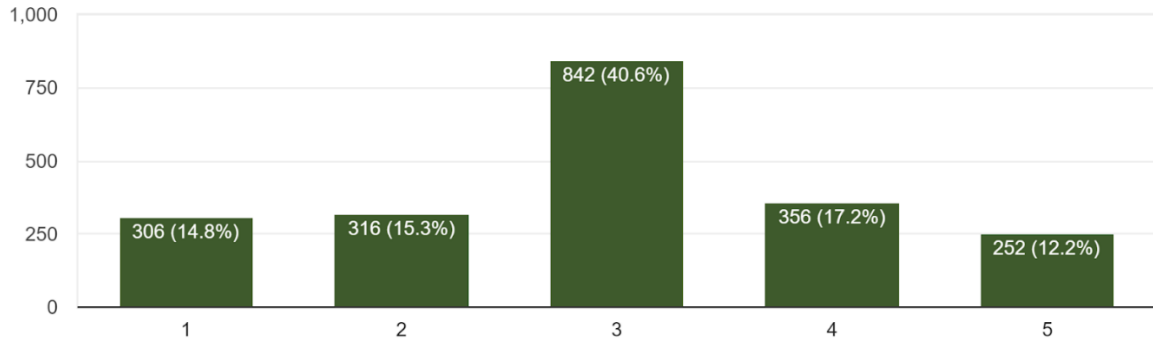
It is important to my household that our containers have wheels.

2,072 responses



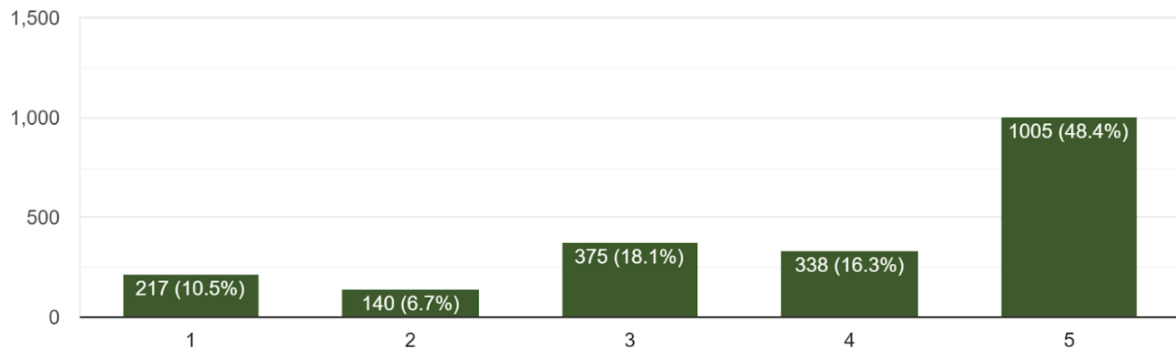
Receiving direct notifications from the hauler (phone call, text alert, e-mail blast, etc.) is important to my household.

2,072 responses



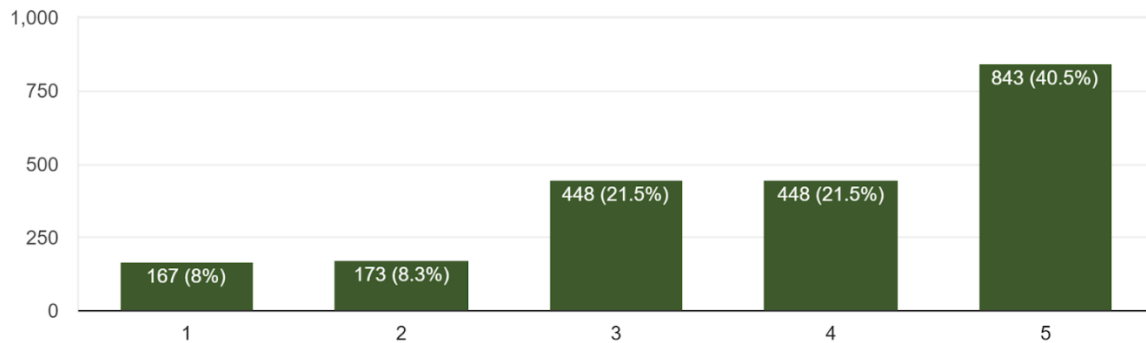
Four weeks of free bagged leaf pick-up is an important contract component.

2,075 responses



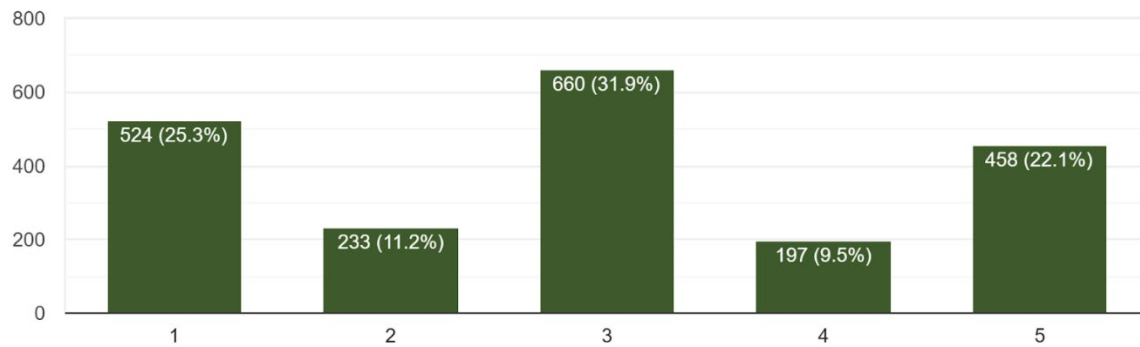
The annual "Clean Up Day" (Amnesty Day) is an important contract component.

2,079 responses



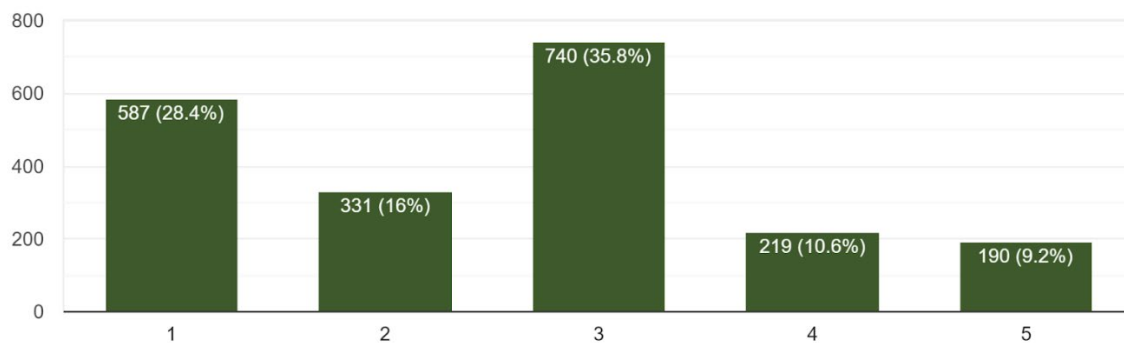
The free live Christmas tree collection is an important contract component.

2,072 responses



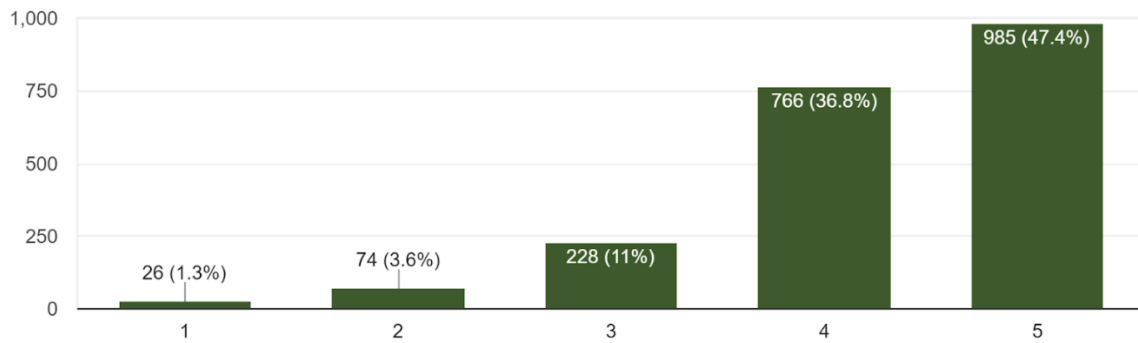
Curb-side Composting (e.g. food scraps) is as an important feature to add to the contract.

2,067 responses



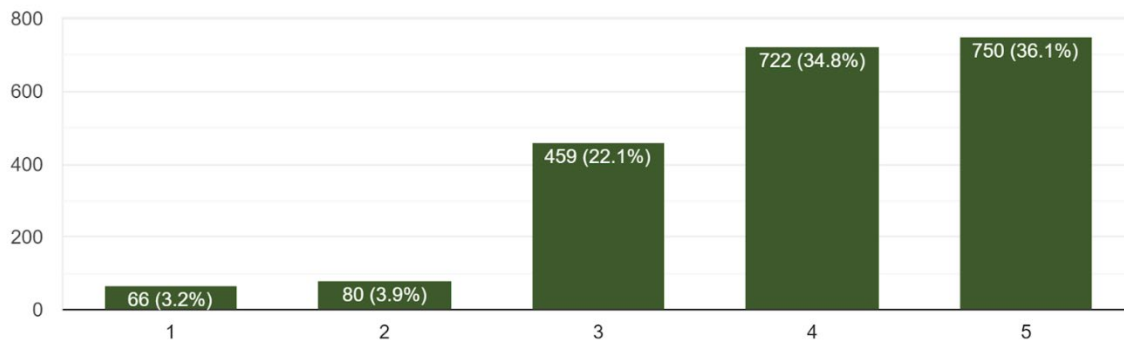
Groot collections are provided in a timely manner.

2,079 responses



Groot delivers quality customer service.

2,077 responses



My household is satisfied with the services provided by Groot.

2,076 responses

